



School of Business and Management

fh-ooe.at/en/steyr-campus

# Bachelor's Degree Programme

| Program<br>me   | Course unit<br>code | Course unit title  | Course type            | Semester<br>(level) | Level    | ECTS | Page |
|---|---------------------|--|------------------------|---------------------|----------|------|------|
| Controlling, Accounting and Financial Management (Bachelor, Steyr Campus) |                     |  |                        |                     |          |      |      |
| CRF.ba  | ENE2UE              | English 2 - Intermediate professional communication skills | Practice-<br>oriented  | 2                   | Bachelor | 3    | 5    |
| CRF.ba  | ENV4UE              | English 4 - Proficient professional communication skills   | Practice-<br>oriented  | 4                   | Bachelor | 2,5  | 6    |
| CRF.ba  | INT2IL              | Intercultural Management                                   | Integrated course      | 2                   | Bachelor | 1,5  | 7    |
| Global Sa   | les and Marke       | eting Bachelor (Bachelor, Steyr Cam                        | pus)                   |                     |          |      |      |
| GSM.ba  | ADT2IC              | Applied Digital Technologies                               | Integrated course      | 2                   | Bachelor | 2    | 8    |
| GSM.ba  | BBM2IC              | Instruments of B2B Marketing and<br>Communication          | Integrated course      | 2                   | Bachelor | 3    | 9    |
| GSM.ba  | BDM4IC              | Digital Marketing  | Integrated course      | 4                   | Bachelor | 3    | 10   |
| GSM.ba  | BIS4PR              | Business Information Systems                               | Practice-<br>oriented  | 4                   | Bachelor | 3    | 11   |
| GSM.ba  | CEC4IC              | Circular Economy   | Integrated course      | 4                   | Bachelor | 1    | 12   |
| GSM.ba  | EAT4IT              | Acquisition Techniques                                     | Individual<br>Training | 4                   | Bachelor | 1    | 13   |
| GSM.ba  | EXP4IT              | Selling and Managing Export<br>Partners                    | Individual<br>Training | 4                   | Bachelor | 2    | 14   |
| GSM.ba  | FIN2IC              | Finance 1 - Accounting and Taxation                        | Integrated course      | 2                   | Bachelor | 2    | 15   |
| GSM.ba  | FIN4IC              | Finance 3 – Finance Management<br>and Controlling          | Integrated course      | 4                   | Bachelor | 2    | 16   |
| GSM.ba  | ISF4IC              | Selected Innovations of Smart<br>Factory                   | Integrated course      | 4                   | Bachelor | 2    | 17   |
| GSM.ba  | LAW4IC              | Introduction to Buisness Law                               | Integrated course      | 4                   | Bachelor | 3    | 18   |
| GSM.ba  | LGE4IT              | Lead Generation  | Individual<br>Training | 4                   | Bachelor | 1    | 19   |
| GSM.ba  | MBI2IC              | Market and Business Intelligence                           | Integrated course      | 2                   | Bachelor | 5    | 20   |
| GSM.ba  | MEC2IC              | Introduction to Mechatronics and<br>Industrial Automation  | Integrated course      | 2                   | Bachelor | 3    | 21   |

| Program<br>me  | Course unit code | Course unit title  | Course type                      | Semester<br>(level) | Level    | ECTS | Page |
|--|------------------|--|----------------------------------|---------------------|----------|------|------|
| Global Sales and Marketing Bachelor (Bachelor, Steyr Campus) |                  |  |                                  |                     |          |      |      |
| GSM.ba   | MSC2IC           | Managing Sales Channels  | Integrated course                | 2                   | Bachelor | 3    | 22   |
| GSM.ba   | RIS4IC           | Managing Risks in International<br>Sales   | Integrated course                | 4                   | Bachelor | 2    | 23   |
| GSM.ba   | SAL4IT           | Selling Knowledge-intense Products<br>and Services                                 | Individual<br>Training           | 4                   | Bachelor | 2    | 24   |
| GSM.ba   | TAW4IC           | Trading Areas in a Worldwide<br>Comparison   | Integrated course                | 4                   | Bachelor | 2    | 25   |
| Internatio   | onal Logistics   | Management (Bachelor, Steyr Camp   | ous)                             |                     |          |      |      |
| ILM.ba   | ENG2UE           | Englisch II  | Practice-<br>oriented            | 2                   | Bachelor | 3    | 26   |
| ILM.ba   | ENG4UE           | English conversation   | Practice-<br>oriented<br>session | 4                   | Bachelor | 2    | 27   |
| ILM.ba   | IO-ACC           | Austrian Culture and Civilization  | Integrated course                | 2                   | Bachelor | 4    | 28   |
| ILM.ba   | IO-B2B           | Global B2B-Marketing   | Practice-<br>oriented            | 2                   | Bachelor | 2    | 29   |
| ILM.ba   | IO-CM            | Conflict Management  | Seminar                          | 2                   | Bachelor | 3    | 30   |
| ILM.ba   | IO-ENT           | Entrepreneurship & Business Entry<br>Models  | Integrated course                | 2                   | Bachelor | 2    | 31   |
| ILM.ba   | IO-GB            | German for Beginners   | Integrated course                | 2                   | Bachelor | 4    | 32   |
| ILM.ba   | IO-GLI           | German Lower Intermediate  | Integrated course                | 2                   | Bachelor | 4    | 33   |
| ILM.ba   | IO-ECO           | Applied Economics: Uniting<br>Theoretical Concepts with Real-<br>World Development | Integrated<br>course             | 2                   | Bachelor | 3    | 34   |
| ILM.ba   | IO-IM            | Intercultural Management:<br>Mastering Strategy in Intercultural<br>Environments   | Lecture                          | 2                   | Bachelor | 3    | 35   |
| ILM.ba   | IO-LS            | Leadership   | Integrated course                | 2                   | Bachelor | 3    | 36   |
| ILM.ba   | IO-PRS           | Presentation Skills  | Integrated course                | 2                   | Bachelor | 1    | 37   |
| ILM.ba   | IO-PSY           | Applied Psychology   | Integrated course                | 2                   | Bachelor | 1    | 38   |

| Program<br>me   | Course unit<br>code | Course unit title                    | Course type                      | Semester<br>(level) | Level    | ECTS | Page |
|---|---------------------|--------------------------------------|----------------------------------|---------------------|----------|------|------|
| Marketing and Digital Business (Bachelor, Steyr Campus)                               |                     |                                      |                                  |                     |          |      |      |
| MAB.ba  | DMT2LB              | Datamanagement II                    | Laboratory session               | 2                   | Bachelor | 2    | 39   |
| MAB.ba  | ENG2UE              | English II - basics                  | Practice-<br>oriented<br>session | 2                   | Bachelor | 3    | 40   |
| MAB.ba  | ENG4UE              | English 4                            | Practice-<br>oriented<br>session | 4                   | Bachelor | 2    | 41   |
| Process N   | 1anagement a        | nd Business Intelligence (Bachelor   | , Steyr Campu                    | s)                  |          |      |      |
| PMBI.ba   | EN2UE               | English 2                            | Practice-<br>oriented<br>session | 2                   | Bachelor | 2    | 42   |
| PMBI.ba   | EN4LB               | English 4                            | Laboratory session               | 4                   | Bachelor | 4    | 43   |
| Smart Pro   | oduction and M      | 1anagement (Bachelor, Steyr Camp     | ous)                             |                     |          |      |      |
| SPMT.ba   | ENA4UE              | Advanced Business English II         | Practice-<br>oriented<br>session | 4                   | Bachelor | 3    | 44   |
| SPMT.ba   | ENG2UE              | Business English II                  | Practice-<br>oriented<br>session | 2                   | Bachelor | 3    | 45   |
| Controlling, Accounting and Financial Management (Bachelor - Part Time, Steyr Campus) |                     |                                      |                                  |                     |          |      |      |
| CRF.ba  | BB INT2IL           | Intercultural Management             | Integrated course                | 2                   | Bachelor | 1,5  | 46   |
| International Logistics Management (Bachelor - Part Time, Steyr Campus)               |                     |                                      |                                  |                     |          |      |      |
| ILM.ba  | BB ENG2UE           | Englisch II                          | Practice-<br>oriented<br>session | 2                   | Bachelor | 3    | 47   |
| Marketing   | g and Digital Bi    | usiness (Bachelor - Part Time, Steyı | Campus)                          |                     |          |      |      |
| MAB.ba  | DMT2LB              | Datamanagement II                    | Laboratory session               | 2                   | Bachelor | 2    | 48   |
| Process N   | 1anagement a        | nd Business Intelligence (Bachelor   | - Part Time, St                  | teyr Camp           | us)      |      |      |
| PMBI.ba   | BB EN2UE            | English 2                            | Practice-<br>oriented            | 2                   | Bachelor | 2    | 49   |
| PMBI.ba   | BB EN4LB            | English 4                            | Laboratory session               | 4                   | Bachelor | 4    | 50   |
| Smart Pro   | oduction and M      | 1anagement (Bachelor - Part Time, S  | Steyr Campus                     | )                   |          |      |      |
| SPMT.ba   | ENA4UE              | Advanced Business English II         | Practice-<br>oriented<br>session | 4                   | Bachelor | 3    | 51   |
| SPMT.ba   | ENG2UE              | Business English II                  | Practice-<br>oriented<br>session | 2                   | Bachelor | 3    | 52   |

# Master's Degree Programme

| Program<br>me                                | Course unit<br>code | Course unit title                              | Course type            | Semester<br>(level) | Level  | ECTS | Page |
|--|---------------------|--|------------------------|---------------------|--------|------|------|
| Operations Management (Master, Steyr Campus) |                     |  |                        |                     |        |      |      |
| OMT.ma                                       | LOP2IL              | Lean Operations Management<br>GERMAN           | Lecture                | 2                   | Master | 3    | 53   |
| OMT.ma                                       | LSH2IL              | Leadership<br>GERMAN                           | Lecture                | 2                   | Master | 3    | 54   |
| Digital Bu                                   | siness Manag        | ement (Master - Part Time, Steyr Ca            | mpus)                  |                     |        |      |      |
| DBM.ma                                       | DWL1                | Sustainable Development Goals                  | Integrated course      | 2                   | Master | 3    | 55   |
| Global Sa                                    | les and Marke       | ting Master (Master - Part Time, Ste           | yr Campus)             |                     |        |      |      |
| GSMM.m<br>a                                  | BB_BIS2IT           | <b>Business Simulation</b>                     | Individual<br>Training | 2                   | Master | 3    | 56   |
| GSMM.m<br>a                                  | BB_BRM2IC           | Brand Management                               | Integrated course      | 2                   | Master | 2    | 57   |
| GSMM.m<br>a                                  | BB_CHM2IC           | Change Management                              | Integrated course      | 2                   | Master | 3    | 58   |
| GSMM.m<br>a                                  | BB_ECO2IC           | Economics                                      | Integrated course      | 2                   | Master | 4    | 59   |
| GSMM.m<br>a                                  | BB_ILA2IC           | International Law                              | Integrated course      | 2                   | Master | 2    | 60   |
| GSMM.m<br>a                                  | BB_MSP2IC           | Marketing and Sales Performance<br>Measurement | Integrated course      | 2                   | Master | 3    | 61   |
| GSMM.m<br>a                                  | BB_RLNIT            | Resilience Lab/Negotiation in crisis           | Individual<br>Training | 2                   | Master | 2    | 62   |
| GSMM.m<br>a                                  | BB_SAE2IC           | Sales Enablement                               | Integrated course      | 2                   | Master | 2    | 63   |
| Human R                                      | esource Mana        | gement (Master - Part Time, Steyr C            | ampus)                 |                     |        |      |      |
| HRM.ma                                       | <b>EXP3IL</b>       | Expatriate Management                          | Integrated course      | 3                   | Master | 2    | 64   |
| HRM.ma                                       | GHR2IL              | Global HRM                                     | Integrated course      | 2                   | Master | 1,5  | 65   |

# English 2 - Intermediate professional communication skills (ENE2UE)

| Degree course                     | CRF.ba   |
|-----------------------------------|--|
| Course title                      | English 2 - Intermediate professional communication skills |
| Course code                       | ENE2UE   |
| Level                             | Bachelor   |
| Term                              | SS25   |
| Lecturer                          | Sarah Ann Grafinger, Sarah Habsburg-Lothringen             |
| Contact hours per week            | 3  |
| ECTS credits                      | 3  |
| Course type                       | Practice-oriented session                                  |
| Examinations                      | continuous assessment                                      |
| Language of instruction           | English  |
| Places for international students | 6  |

#### Learning objectives:

n.a.

# Content:

Change Management Giving and receiving feedback in presentations Corporate Social Responsibility Green Washing - Company Image Corporate Governance Public companies - Direction and control Sarbanes-Oxley Act and Corporate Financial responsibility The role of shareholders

# **Prerequisites:**

# English 4 - Proficient professional communication skills (ENV4UE)

| Degree course                     | CRF.ba   |
|-----------------------------------|--|
| Course title                      | English 4 - Proficient professional communication skills |
| Course code                       | ENV4UE   |
| Level                             | Bachelor   |
| Term                              | SS25   |
| Lecturer                          | Mailys Océane Senanayake, Genna Anneliese LaRocca        |
| Contact hours per week            | 2  |
| ECTS credits                      | 2,5  |
| Course type                       | Practice-oriented session                                |
| Examinations                      | continuous assessment                                    |
| Language of instruction           | English  |
| Places for international students | 6  |

# Learning objectives:

n.a.

# Content:

Individual student generated topics Leadership, power and responsibility Developing proficiency in debating skills Risk management Advanced negotiation skills Presentations based on specific business/economic topics

#### **Prerequisites:**

# Intercultural Management (INT2IL)

| Degree course                     | CRF.ba                   |
|-----------------------------------|--------------------------|
| Course title                      | Intercultural Management |
| Course code                       | INT2IL                   |
| Level                             | Bachelor                 |
| Term                              | SS25                     |
| Lecturer                          | Wolfgang Schwaiger       |
| Contact hours per week            | 1                        |
| ECTS credits                      | 1,5                      |
| Course type                       | Integrated course        |
| Examinations                      | continuous assessment    |
| Language of instruction           | German/English           |
| Places for international students | 5                        |

#### Learning objectives:

n.a.

# Content:

Internationalization and globalization of business

Forms of international business activity

Specifics of doing business in emerging markets (economic framework, legal framework)

Analysis of opportunities and risks in these markets Entrepreneurial challenges through international business activities - effects on selected management areas

Procedure models for market entries Internationalization of financial management - outsourcing and offshoring of financial activities

# **Prerequisites:**

# Applied Digital Technologies (ADT2IC)

| Degree course                     | GSM.ba                                   |
|-----------------------------------|--|
| Course title                      | Applied Digital Technologies             |
| Course code                       | ADT2IC                                   |
| Level                             | Bachelor                                 |
| Term                              | SS25                                     |
| Lecturer                          | Thomas Ramminger, Michael Amann-Langeder |
| Contact hours per week            | 1  |
| ECTS credits                      | 2  |
| Course type                       | Integrated course                        |
| Examinations                      | continuous assessment                    |
| Language of instruction           | English                                  |
| Places for international students | 6  |

#### Learning objectives:

n.a.

# Content:

Principal concept behind generating and distributing web content

<sup>2</sup> Technical background of system components: servers, clients, protocols, markup language HTML, cascading style sheets, JavaScript, static/dynamic

pages, data bases, integrating web services, ...

 $\ensuremath{\overline{\textit{D}}}$  Different web content: webpages, discussion forums, photo galleries,

wikis, web applications, integration of web services, ...

Content management systems (CMS)

<sup>2</sup> AI powered systems for content management and creation

Developing an own website with gradually increasing functionality and complexity

# **Prerequisites:**

# Instruments of B2B Marketing and Communication (BBM2IC)

| Degree course                     | GSM.ba   |
|-----------------------------------|--|
| Course title                      | Instruments of B2B Marketing and Communication |
| Course code                       | BBM2IC   |
| Level                             | Bachelor                                       |
| Term                              | SS25   |
| Lecturer                          | Andreas Zehetner                               |
| Contact hours per week            | 2  |
| ECTS credits                      | 3  |
| Course type                       | Integrated course                              |
| Examinations                      | continuous assessment                          |
| Language of instruction           | English  |
| Places for international students | 6  |

#### Learning objectives:

n.a.

#### Content:

Products – product criteria, product lines and extension
Services – challenges, opportunities and specific rules
Basics of innovation processes – sustainable product development
Principles of branding
Methods for pricing products and services
Marketing communications – channels and instruments in a global B2B environment
Principles of social media Marketing
Recent developments in B2B Marketing

# **Prerequisites:**

# **Digital Marketing (BDM4IC)**

| Degree course                     | GSM.ba                                       |
|-----------------------------------|--|
| Course title                      | Digital Marketing                            |
| Course code                       | BDM4IC                                       |
| Level                             | Bachelor                                     |
| Term                              | SS25   |
| Lecturer                          | Philipp Pfaller, Christopher Korntner-Kanitz |
| Contact hours per week            | 2  |
| ECTS credits                      | 3  |
| Course type                       | Integrated course                            |
| Examinations                      | continuous assessment                        |
| Language of instruction           | English                                      |
| Places for international students | 6  |

# Learning objectives:

n.a.

#### Content:

Basics of Digital Marketing in the B2B context
Success Factors and Goals of Digital Marketing
Digital Marketing Concept
Instruments of Digital Marketing
E-commerce, with focus on B2B
Actual topics in Digital Marketing

# **Prerequisites:**

# **Business Information Systems (BIS4PR)**

| Degree course                     | GSM.ba  |
|-----------------------------------|---|
| Course title                      | Business Information Systems                          |
| Course code                       | BIS4PR  |
| Level                             | Bachelor  |
| Term                              | SS25  |
| Lecturer                          | Simon Hartl, Michael Amann-Langeder, Thomas Ramminger |
| Contact hours per week            | 3   |
| ECTS credits                      | 3   |
| Course type                       | Practice-oriented session                             |
| Examinations                      | continuous assessment                                 |
| Language of instruction           | English   |
| Places for international students | 6   |

#### Learning objectives:

n.a.

#### Content:

Giving students an overview of engineering and business information systems widely used in industry. Using classroom examples they learn to understand the typical functionality of the discussed systems, their position within a company's IT structure and their relation to sales and marketing. Special attention is paid to the CRM (Customer Relationship Management) and ERP (Enterprise Resource Planning) and other systems relevant for sales and marketing. It is intended to let the students gain practical experience in a virtual enterprise using software e.g. from SAP. Topics:

Customer Relationship Management (CRM)

<sup>2</sup> Enterprise Resource Planning (ERP)

Systems relevant for sales and marketing

## **Prerequisites:**

# **Circular Economy (CEC4IC)**

| Degree course                     | GSM.ba                          |
|-----------------------------------|---------------------------------|
| Course title                      | Circular Economy                |
| Course code                       | CEC4IC                          |
| Level                             | Bachelor                        |
| Term                              | SS25                            |
| Lecturer                          | Peter Hutterer, Doris Ehrlinger |
| Contact hours per week            | 1                               |
| ECTS credits                      | 1                               |
| Course type                       | Integrated course               |
| Examinations                      | continuous assessment           |
| Language of instruction           | English                         |
| Places for international students | 9                               |

#### Learning objectives:

n.a.

# Content:

<sup>2</sup> Fundamentals of a circular economy and challenges from a Marketing

and Sales point of view

I Enablers of Sustainability and a circular economy

The 10 Rs: The starting point of a Circular Business Model

Circular Business Model development

Circularise a linear business model: Implementation and change management

from existing to circular business models

Driving innovation through impactful solutions

Basic Circular Economy KPIs (social measures, environmental

measures, economic measures)

#### **Prerequisites:**

# **Acquisition Techniques (EAT4IT)**

| Degree course                     | GSM.ba                 |
|-----------------------------------|------------------------|
| Course title                      | Acquisition Techniques |
| Course code                       | EAT4IT                 |
| Level                             | Bachelor               |
| Term                              | SS25                   |
| Lecturer                          | Harald Josef Hammer    |
| Contact hours per week            | 1                      |
| ECTS credits                      | 1                      |
| Course type                       | Individual Training    |
| Examinations                      | continuous assessment  |
| Language of instruction           | English                |
| Places for international students | 2                      |

#### Learning objectives:

n.a.

#### Content:

Export partner and Customer acquisition process, particularly for the phases
Finding, First Contact and Needs Analysis both in traditional and digital manner:
I Elevator Pitch,
SPIN Concept (Situation, Problem, Implication and Need)
Linked and Telegram first contacts accomplishments
Cold Calling Techniques,
Relationship building, also in a virtual world
Contacting Export partners via Telephone, MS Teams

#### **Prerequisites:**

# Selling and Managing Export Partners (EXP4IT)

| Degree course                     | GSM.ba                               |
|-----------------------------------|--------------------------------------|
| Course title                      | Selling and Managing Export Partners |
| Course code                       | EXP4IT                               |
| Level                             | Bachelor                             |
| Term                              | SS25                                 |
| Lecturer                          | Harald Josef Hammer                  |
| Contact hours per week            | 2                                    |
| ECTS credits                      | 2                                    |
| Course type                       | Individual Training                  |
| Examinations                      | continuous assessment                |
| Language of instruction           | English                              |
| Places for international students | 2                                    |

# Learning objectives:

n.a.

#### Content:

<sup>2</sup> Export Partner Customer Journey overview
<sup>2</sup> Buying Center / Selling Centre approaches applied to export partners and end customers
<sup>2</sup> From technical specifications to USP and UBR (unique Buying Reason) for export partners and end customers
<sup>2</sup> Offer design and elevator statement
<sup>2</sup> BANT, BATNA, COPA, SPIN
<sup>2</sup> Negotiation techniques: Neanderthal, Harvard
<sup>2</sup> Basics of virtual negotiations with Export Partners
<sup>2</sup> Design of efficient product trainings to export partners

#### **Prerequisites:**

# Finance 1 - Accounting and Taxation (FIN2IC)

| Degree course                     | GSM.ba                              |
|-----------------------------------|-------------------------------------|
| Course title                      | Finance 1 - Accounting and Taxation |
| Course code                       | FIN2IC                              |
| Level                             | Bachelor                            |
| Term                              | SS25                                |
| Lecturer                          | Clemens Redl                        |
| Contact hours per week            | 1                                   |
| ECTS credits                      | 2                                   |
| Course type                       | Integrated course                   |
| Examinations                      | continuous assessment               |
| Language of instruction           | English                             |
| Places for international students | 9                                   |

#### Learning objectives:

n.a.

# Content:

Business organizations, stakeholders, goal setting

Controlling and financial Management

2 Financial statements (Balance sheet, income statement, statement of

cash-flows)

I National accounting principles (Austrian Law)

Transactions and documents

System of double entry accounting

Preparing a balance-sheet and an income statement

Analysis of financial statements by the use of ratios

Principles of corporate taxation

#### **Prerequisites:**

# Finance 3 – Finance Management and Controlling (FIN4IC)

| Degree course                     | GSM.ba   |
|-----------------------------------|--|
| Course title                      | Finance 3 – Finance Management and Controlling |
| Course code                       | FIN4IC   |
| Level                             | Bachelor                                       |
| Term                              | SS25   |
| Lecturer                          | Clemens Redl                                   |
| Contact hours per week            | 1  |
| ECTS credits                      | 2  |
| Course type                       | Integrated course                              |
| Examinations                      | continuous assessment                          |
| Language of instruction           | English  |
| Places for international students | 9  |

#### Learning objectives:

n.a.

#### Content:

Principles of financial planning
the time value of money
Capital budgeting - methods
Methods using time value of money (Net present value, Internal rate of return, ...)
Methods not using time value of money
Qualitative decision factors
Impacts of investments on balance sheet, income statement and cash flow statement
Types of corporate financing (shares, bonds, loans, ...)
Indicators for financial success and capital market orientated funding rules

#### **Prerequisites:**

#### Selected Innovations of Smart Factory (ISF4IC)

| Degree course                     | GSM.ba                                |
|-----------------------------------|---------------------------------------|
| Course title                      | Selected Innovations of Smart Factory |
| Course code                       | ISF4IC                                |
| Level                             | Bachelor                              |
| Term                              | SS25                                  |
| Lecturer                          | Markus Vorderwinkler, Michael Eckl    |
| Contact hours per week            | 1                                     |
| ECTS credits                      | 2                                     |
| Course type                       | Integrated course                     |
| Examinations                      | continuous assessment                 |
| Language of instruction           | English                               |
| Places for international students | 9                                     |

#### Learning objectives:

n.a.

#### Content:

Giving students insight into the following technologies of a Smart Factory:
Computer Aided Design
Virtual, Augmented and Mixed Reality
Additive Manufacturing
Simulation based decision support for sales and marketing
Each topic will be taught both by providing background information as well as by letting students gain own experience with hands-on teaching examples (e. g. developing a parametric, volume-based CAD model, printing a 3D object, developing a simulation model). The topic of additive manufacturing /

3D printing will be enriched by a visit to e.g. the Grand Garage Linz where

Prerequisites:

# Introduction to Buisness Law (LAW4IC)

| Degree course                     | GSM.ba                       |
|-----------------------------------|------------------------------|
| Course title                      | Introduction to Buisness Law |
| Course code                       | LAW4IC                       |
| Level                             | Bachelor                     |
| Term                              | SS25                         |
| Lecturer                          | Philip Aumüllner             |
| Contact hours per week            | 2                            |
| ECTS credits                      | 3                            |
| Course type                       | Integrated course            |
| Examinations                      | continuous assessment        |
| Language of instruction           | English                      |
| Places for international students | 6                            |

# Learning objectives:

n.a.

#### Content:

Contract law in general and sales contracts

I defects liability, tort law and product liability

🛙 company law and M&A transactions

2 property law (ownership, possession) and intellectual property (patents,

trademarks)

I dispute resolution, especially arbitration

2 business related criminal law and compliance management

international contracts in ROR (case international plant construction contract)

#### **Prerequisites:**

# Lead Generation (LGE4IT)

| Degree course                     | GSM.ba                              |
|-----------------------------------|-------------------------------------|
| Course title                      | Lead Generation                     |
| Course code                       | LGE4IT                              |
| Level                             | Bachelor                            |
| Term                              | SS25                                |
| Lecturer                          | Andreas Zehetner, Georg Feichtinger |
| Contact hours per week            | 1                                   |
| ECTS credits                      | 1                                   |
| Course type                       | Individual Training                 |
| Examinations                      | continuous assessment               |
| Language of instruction           | English                             |
| Places for international students | 6                                   |

# Learning objectives:

n.a.

#### Content:

Lead generation through social media marketing (using digital technologies and AI solutions)
 Lead generation through cold calling (Contacting, building relationships, organizing appointments, tools for efficient cold calls)

Prerequisites:

# Market and Business Intelligence (MBI2IC)

| Degree course                     | GSM.ba   |
|-----------------------------------|--|
| Course title                      | Market and Business Intelligence                                     |
| Course code                       | MBI2IC   |
| Level                             | Bachelor   |
| Term                              | SS25   |
| Lecturer                          | Christopher Korntner-Kanitz, Margarethe Überwimmer,<br>Piotr Kwiatek |
| Contact hours per week            | 4  |
| ECTS credits                      | 5  |
| Course type                       | Integrated course  |
| Examinations                      | continuous assessment  |
| Language of instruction           | English  |
| Places for international students | 9  |

#### Learning objectives:

n.a.

# Content:

This course is a B2B focused approach to marketing and market research. Students will be introduced to several analysis techniques and be enabled to conduct these analyses by themselves.

 $\ensuremath{\mathbbmath$\mathbbms$}$  Role and necessity of Market and Business Intelligence in B2B enterprises

<sup>2</sup> The marketing research process, milestones of research projects

 Marketing and sales problems translated into research questions
 Secondary and primary research (qualitative and quantitative) major instruments and tools in both approaches

<sup>2</sup> Scaling techniques and overview of sampling methods and processes

2 Questionnaires to collect data according to defined research questions

 $\ensuremath{\overline{\ensuremath{\mathbb{D}}}}$  Basics of descriptive statistics and multivariate analysis techniques

Design and execution of a basic survey research project

Data analysis using statistical methods, inferential statistics for market research (estimation and testing), correlation analysis

Comprehensive market research reports and presentation of data to an

# Prerequisites:

# Introduction to Mechatronics and Industrial Automation (MEC2IC)

| Degree course                     | GSM.ba   |
|-----------------------------------|--|
| Course title                      | Introduction to Mechatronics and Industrial Automation |
| Course code                       | MEC2IC   |
| Level                             | Bachelor   |
| Term                              | SS25   |
| Lecturer                          | Markus Vorderwinkler, Sabine Zerobin                   |
| Contact hours per week            | 2  |
| ECTS credits                      | 3  |
| Course type                       | Integrated course                                      |
| Examinations                      | continuous assessment                                  |
| Language of instruction           | English  |
| Places for international students | 6  |

#### Content:

Giving students an overview of mechatronical components and systems commonly used in industrial automation. Enable them to understand the basic functional principles of typical system and machine elements, sensors, actuators, control systems and industrial communication networks.

Topic: systems and machine elements

- Systems: pick & place systems, industrial robots, intralogistics systems
- Construction elements: profiles, enclosures, grippers, gearwheels, transfer belts, clampings

Topic: industrial sensors, measurement and inspection systems

- Basic sensors and measurement principles for displacement; position and proximity; acceleration, velocity and motion; force, torque, weight; voltage and current; temperature; humidity; light, radiation; gas and fluid flows
- Higher level / integrated sensors: position, presence, vibration and sound; power and energy
- Principle of machine vision: surface inspection, 3D-scanning, object recognition and tracking
- Material inspection by X-Ray and MRT
- Sensors and systems for object identification and data exchange: barcode, data matrix code, RFID
- Signal conditioning and processing
- Topic: industrial actuators
  - AC/DC drives, stepper motors, servo drives
  - power electronics and motor controllers
  - hydraulic and pneumatic actuators
- Topic: industrial control and communication systems
  - The control pyramid
    - Programmable Logic Controllers (PLC), Manufacturing Execution Systems (MES), Data

# Managing Sales Channels (MSC2IC)

| Degree course                     | GSM.ba                              |
|-----------------------------------|-------------------------------------|
| Course title                      | Managing Sales Channels             |
| Course code                       | MSC2IC                              |
| Level                             | Bachelor                            |
| Term                              | SS25                                |
| Lecturer                          | Robert Füreder, Christian Stadlmann |
| Contact hours per week            | 2                                   |
| ECTS credits                      | 3                                   |
| Course type                       | Integrated course                   |
| Examinations                      | continuous assessment               |
| Language of instruction           | English                             |
| Places for international students | 6                                   |

#### Learning objectives:

n.a.

#### Content:

Key Account Management
Reasons for, aims and effects of key account management
Strategic, organizational and personnel aspects of key account management
Means of identifying strategic customers
Instruments to analyze key customers
Identification and establishment of key account teams
Sales Partner Management
Aspects of sales partner management (legal, financial, logistical, regional, ...)
Identification and selection of sales partners
Development and Controlling of partnerships

# **Prerequisites:**

# Managing Risks in International Sales (RIS4IC)

| Degree course                     | GSM.ba                                |
|-----------------------------------|---------------------------------------|
| Course title                      | Managing Risks in International Sales |
| Course code                       | RIS4IC                                |
| Level                             | Bachelor                              |
| Term                              | SS25                                  |
| Lecturer                          | Karin Palmetshofer-Hörschinger        |
| Contact hours per week            | 1                                     |
| ECTS credits                      | 2                                     |
| Course type                       | Integrated course                     |
| Examinations                      | continuous assessment                 |
| Language of instruction           | English                               |
| Places for international students | 6                                     |

# Learning objectives:

n.a.

#### Content:

Different risks in International Sales (country, commercial, currency and transport risks)
Evaluation of different risks
Protection against these risks
Costs for each protection tool
Application of knowledge to different cases

# **Prerequisites:**

# Selling Knowledge-intense Products and Services (SAL4IT)

| Degree course                     | GSM.ba  |
|-----------------------------------|---|
| Course title                      | Selling Knowledge-intense Products and Services |
| Course code                       | SAL4IT  |
| Level                             | Bachelor  |
| Term                              | SS25  |
| Lecturer                          | Robert Füreder, Piotr Kwiatek                   |
| Contact hours per week            | 2   |
| ECTS credits                      | 2   |
| Course type                       | Individual Training                             |
| Examinations                      | continuous assessment                           |
| Language of instruction           | English   |
| Places for international students | 6   |

#### Learning objectives:

n.a.

#### Content:

<sup>2</sup> Technical and Sales Training based on a Real Company Case (High-end technical product and service)

<sup>2</sup> Students experience the functions of Buying Center/ Selling Center structures in practical application by learning to know a Real Case situation

(business background, technology involved, real product training by a top

Austrian producer of high-end machines...)

<sup>12</sup> How to sell technical products (How can product training be transferred into sales situations)

How to define an appropriate offer for a complex product/service package
 Price politics and importance of price for buying process

#### Prerequisites:

# Trading Areas in a Worldwide Comparison (TAW4IC)

| Degree course                     | GSM.ba                                  |
|-----------------------------------|---|
| Course title                      | Trading Areas in a Worldwide Comparison |
| Course code                       | TAW4IC                                  |
| Level                             | Bachelor                                |
| Term                              | SS25                                    |
| Lecturer                          | Georg Weingartner                       |
| Contact hours per week            | 1                                       |
| ECTS credits                      | 2                                       |
| Course type                       | Integrated course                       |
| Examinations                      | continuous assessment                   |
| Language of instruction           | English                                 |
| Places for international students | 2                                       |

#### Learning objectives:

n.a.

# Content:

- Pree trade areas worldwide
- o Assessment of possible market entry barriers
- o Assessment of opportunities arising from Trade Areas
- Different methods in order to hedge export risks, like:
- o Letter of Credits
- o Bank guarantees
- o Private credit insurance
- o Public credit insurance (e.g. ÖKB)
- o Currency hedging
- o Factoring
- o Incoterms
- o Cryptocurrencies

# **Prerequisites:**

# Englisch II (ENG2UE)

| Degree course                     | ILM.ba                                  |
|-----------------------------------|---|
| Course title                      | Englisch II                             |
| Course code                       | ENG2UE                                  |
| Level                             | Bachelor                                |
| Term                              | SS25                                    |
| Lecturer                          | Sarah Ann Grafinger, Samantha Einwagner |
| Contact hours per week            | 3                                       |
| ECTS credits                      | 3                                       |
| Course type                       | Practice-oriented session               |
| Examinations                      | oral or written examination             |
| Language of instruction           | English                                 |
| Places for international students | 6                                       |

#### Learning objectives:

n.a.

#### Content:

- Development of financial terminology including banking
- Language of the stockmarket and annual reports
- Profit and loss account and balance sheet analysis and evaluation
- International trade-Incoterms
- Description and interpretation of graphs and trends
- Environmental and ethical issues
- Intercultural considerations
- Report writing, summaries, faxes, letters and emails. Dealing with difficult texts
- Current affairs
- Setting up one's own business
- Presentation skills practice and extension
- Compulsory excursion to company (minimum one excursion preferably two)
- Optional support course available for students needing additional guidance / help in English

#### **Prerequisites:**

# English conversation (ENG4UE)

| Degree course                     | ILM.ba                    |
|-----------------------------------|---------------------------|
| Course title                      | English conversation      |
| Course code                       | ENG4UE                    |
| Level                             | Bachelor                  |
| Term                              | SS25                      |
| Lecturer                          | Nicholas Allen            |
| Contact hours per week            | 2                         |
| ECTS credits                      | 2                         |
| Course type                       | Practice-oriented session |
| Examinations                      | continuous assessment     |
| Language of instruction           | English                   |
| Places for international students | 3                         |

# Learning objectives:

n.a.

#### Content:

- Vocabulary extension
- Meetings and negotiations
- Formal debating
- Job application
- Self presentation in traditional recruitment and assessment centers
- Language structure (reported speech, linking, contrasting, academic writing, correction techniques)

# **Prerequisites:**

# Austrian Culture and Civilization (IO-ACC)

| Degree course                     | ILM.ba                            |
|-----------------------------------|-----------------------------------|
| Course title                      | Austrian Culture and Civilization |
| Course code                       | IO-ACC                            |
| Level                             | Bachelor                          |
| Term                              | SS25                              |
| Lecturer                          | Hannes Hofstadler                 |
| Contact hours per week            | 2                                 |
| ECTS credits                      | 4                                 |
| Course type                       | Integrated course                 |
| Examinations                      | continuous assessment             |
| Language of instruction           | English                           |
| Places for international students | 20                                |

#### Learning objectives:

n.a.

#### Content:

Students will be familiar with the significant figures, personalities and dates of Austrian geography and history

Students will become acquainted with Austria's culture and society Students will have an insight into Austria's political and economic life Students will learn about Austrian traditions, customs and etiquette Stimulation and promotion of cultural open mindedness Improvement of intercultural communication

Acquiring an overall picture of the geographical and historical situation of the Austrian Republic by means of dealing with selected examples

Dealing with specific examples of Austria's politics, economy, culture and society Reflection on the identity and value systems of the students' own linguistic and cultural background as compared to Austria

# . . . **.** . . . .

# **Prerequisites:**

# Global B2B-Marketing (IO-B2B)

| Degree course                     | ILM.ba                    |
|-----------------------------------|---------------------------|
| Course title                      | Global B2B-Marketing      |
| Course code                       | IO-B2B                    |
| Level                             | Bachelor                  |
| Term                              | SS25                      |
| Lecturer                          | Sophie Wiesinger          |
| Contact hours per week            | 1                         |
| ECTS credits                      | 2                         |
| Course type                       | Practice-oriented session |
| Examinations                      | continuous assessment     |
| Language of instruction           | English                   |
| Places for international students | 20                        |

#### Learning objectives:

n.a.

#### Content:

<sup>2</sup> Understanding the impact of a global environment on B2B-Marketing

Adapting B2B-Marketing instruments according to different requirements of a global market scenario

Discussing strategic and operative B2B-Marketing in the light of different socio-politicalcultural environments

E.g. Methods of global marketing research, global products – local customers, interculturally adjusted marketing, international marketing mix, strategy of global market development

#### **Prerequisites:**

# **Conflict Management (IO-CM)**

| Degree course                     | ILM.ba                |
|-----------------------------------|-----------------------|
| Course title                      | Conflict Management   |
| Course code                       | IO-CM                 |
| Level                             | Bachelor              |
| Term                              | SS25                  |
| Lecturer                          | Jutta Höllriegl       |
| Contact hours per week            | 2                     |
| ECTS credits                      | 3                     |
| Course type                       | Seminar               |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 20                    |

#### Learning objectives:

n.a.

#### Content:

This seminar aims at achieving tools for handling different kinds of conflicts in different fields of life (living together, different nationalities, working together, etc.). It ranges from cognitive understanding to practical exercises and "field studies" of actual conflicts; the ultimate goal is to know what to do and how to solve / ease a conflict-ridden situation: Communication exercises / filter / prejudices

Communication exercises / filler / prejudices

Expressing (negative) feelings, feedback & rules

Conflict models of Schwarz

Levels of conflict and consequences – Glasl

Role plays

Working on actual conflicts and develop strategies to find solutions or cope with them.

#### **Prerequisites:**

# Entrepreneurship & Business Entry Models (IO-ENT)

| Degree course                     | ILM.ba                                   |
|-----------------------------------|--|
| Course title                      | Entrepreneurship & Business Entry Models |
| Course code                       | IO-ENT                                   |
| Level                             | Bachelor                                 |
| Term                              | SS25                                     |
| Lecturer                          | Ahu Seda Genis-Gruber                    |
| Contact hours per week            | 2  |
| ECTS credits                      | 2  |
| Course type                       | Integrated course                        |
| Examinations                      | written examination                      |
| Language of instruction           | English                                  |
| Places for international students | 20                                       |

#### Learning objectives:

Course Aim:

- 1. Understanding the importance of Startup Business and International Management
- 2. Founding Strategies for emerging markets
- 3. Trends and developments facing international managers and startups
- 4. Creating the perfect pitch
- 5. Strategies for SMEs and value creation in alliances
- 6. International Human Resource Management applications
- 7. Negotiation and Effective Conflict Resolution methods
- 8. Intrapreneurial Thinking
- 9. Getting ability to run a Startup in Austria

#### Content:

For an effective entrepreneurial and organizational management, the analysis of recent developments and trends within hypercompetitive global arena will be carried out in the classes through text and case studies. The expanding Startup Community among the geographies, and rapidly growing economies requires new management applications and entrepreneurial spirit. Entrepreneurship-, Startup- and Cross Cultural Management Strategies will be evaluated in the context of global changes and the development of future markets.

#### **Prerequisites:**

# **German for Beginners (IO-GB)**

| Degree course                     | ILM.ba               |
|-----------------------------------|----------------------|
| Course title                      | German for Beginners |
| Course code                       | IO-GB                |
| Level                             | Bachelor             |
| Term                              | SS25                 |
| Lecturer                          |                      |
| Contact hours per week            | 2                    |
| ECTS credits                      | 4                    |
| Course type                       | Integrated course    |
| Examinations                      | written examination  |
| Language of instruction           | English              |
| Places for international students | 20                   |

#### Learning objectives:

n.a.

#### Content:

Students learn to communicate in a range of situations in both public and private context as well as in education oriented situations

Students learn to read and understand written texts at beginner's level

Students will be able to practice writing simple texts for communicative situations

Students will acquire a command of basic grammar of German

Acquisition and development of basic vocabulary

Structure: Pronunciation practice Role-plays aimed at internalization of oral contexts The course will aim to deal with input related specifically to the needs and interests of the group

#### **Prerequisites:**

#### **German Lower Intermediate (IO-GLI)**

| Degree course                     | ILM.ba                    |
|-----------------------------------|---------------------------|
| Course title                      | German Lower Intermediate |
| Course code                       | IO-GLI                    |
| Level                             | Bachelor                  |
| Term                              | SS25                      |
| Lecturer                          |                           |
| Contact hours per week            | 2                         |
| ECTS credits                      | 4                         |
| Course type                       | Integrated course         |
| Examinations                      | written examination       |
| Language of instruction           | English                   |
| Places for international students | 20                        |

#### Learning objectives:

n.a.

#### Content:

Students learn to communicate in a range of situations in both public and private context as well as in education-oriented situations

Students learn to read and understand written texts at lower intermediate's level

Students will be able to practice writing texts

Students will acquire a command of grammar at intermediate's level

Acquisition and development of vocabulary at intermediate's level

Structure:

Role-plays aimed at internalization of oral contexts The course will aim to deal with input related specifically to the needs and interests of the group

#### **Prerequisites:**

# Applied Economics: Uniting Theoretical Concepts with Real-World Development (IO-ECO)

| Degree course                     | ILM.ba  |
|-----------------------------------|---|
| Course title                      | Applied Economics: Uniting Theoretical Concepts with Real-<br>World Development |
| Course code                       | IO-ECO  |
| Level                             | Bachelor  |
| Term                              | SS25  |
| Lecturer                          | Matthias Unterbuchschachner   |
| Contact hours per week            | 2   |
| ECTS credits                      | 3   |
| Course type                       | Integrated course   |
| Examinations                      | written examination   |
| Language of instruction           | English   |
| Places for international students | 20  |

The students understand

- the fundamental concepts of economics from a practical perspective.
- the fundamental microeconomic concepts related to markets, welfare and elasticities.
- the primary factor that determines economic development in real-world economies.
- the monetary system and the impact of money growth, inflation, and deflation.
- the role of the state can analyze the difference and effects of fiscal and monetary policy.

Teaching and learning methods:

- active participation, e.g. discussion of current economic topics
- written final exams & short presentation.

| Lesson | Topics   |
|--------|--|
| 1      | Understanding Market Forces and Their Efficiency                     |
| 2      | Analyzing the Data of Macroeconomics                                 |
| 3      | Economic Growth: The Role of Productivity and Public Policy          |
| 4      | Exploring the IS-LM Model  |
| 5      | The AS-AD Model: A Comprehensive Overview                            |
| 6      | The Financial System and the Impact of Monetary Policy               |
| 7      | Written Exam   |
| Extra  | The European Union: Creation and Development of the European Project |

# Intercultural Management "MASTERING STRATEGY IN INTERCULTURAL ENVIRONMENTS" (IO-IM)

| Degree course                     | ILM.ba   |
|-----------------------------------|--|
| Course title                      | Intercultural Management "MASTERING STRATEGY IN<br>INTERCULTURAL ENVIRONMENTS" |
| Course code                       | IO-IM  |
| Level                             | Bachelor   |
| Term                              | SS25   |
| Lecturer                          | Ahu Seda Genis-Gruber  |
| Contact hours per week            | 2  |
| ECTS credits                      | 3  |
| Course type                       | Lecture  |
| Examinations                      | written examination  |
| Language of instruction           | English  |
| Places for international students | 20   |

# Learning objectives:

Course Aim:

- 1. Understanding the importance of International Management
- 2. Trends and developments facing international managers
- 3. Strategies for emerging markets
- 4. Strategies for SMEs and value creation in alliances
- 5. International Human Resource Management applications
- 6. Cross Cultural Communication
- 7. Negotiation and Effective Conflict Resolution methods

# Content:

For an effective strategic and organizational management, the analysis of recent developments and trends within hypercompetitive global arena will be carried out in the classes through text and case studies. Cross cultural management and competitive strategies will be evaluated in the context of global changes, the expanding trade among the geographies, and rapidly growing economies in Asia that require new management applications.

The course will concentrate on topics:

- •Culture, cultural differences and their boundaries
- •Cultural dimensions
- •Cultural standards
- •Managing Interdependence "Social Responsibilities and Ethics"
- Intercultural communication
- International Negotiation
- •Teamwork with diverse team members
## Leadership (IO-LS)

| Degree course                     | ILM.ba                |
|-----------------------------------|-----------------------|
| Course title                      | Leadership            |
| Course code                       | IO-LS                 |
| Level                             | Bachelor              |
| Term                              | SS25                  |
| Lecturer                          | Christine Ebner       |
| Contact hours per week            | 2                     |
| ECTS credits                      | 3                     |
| Course type                       | Integrated course     |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 20                    |

#### Learning objectives:

This course is designed to provide an overview concerning leadership concepts in order to enable students to challenge and develop their leadership style and behavior with conceptual foundation.

By the end of the term students should be able to:

<sup>2</sup> distinguish between management behavior and leadership style

<sup>2</sup> be able to analyze leadership theories critically and challenge simple solutions to leadership based on the theoretical framework given

I understand the implications and consequences of different leadership styles

<sup>2</sup> be able to assess the effectiveness of leadership styles based on the development stage of an organization based on the level of managerial requirements

I understand reasons for resistance to change and have a framework of how to deal with this resistance productively

know about the function fundamental leadership tools, such as appraisal, counselling and MbO-

#### Content:

Overview on leadership Leadership styles and behavior classical and state-of-the-art theoretical models on leadership Development stages of an organization and leadership Tools and instruments of leadership Leadership role model, values and ethics in leadership What comes next? – Trends and tendencies for the next 10 years to come Lecture, group assignments, case studies, students presentations, discussion

# Presentation Skills (IO-PRS)

| Degree course                     | ILM.ba                |
|-----------------------------------|-----------------------|
| Course title                      | Presentation Skills   |
| Course code                       | IO-PRS                |
| Level                             | Bachelor              |
| Term                              | SS25                  |
| Lecturer                          | Robert Füreder        |
| Contact hours per week            | 1                     |
| ECTS credits                      | 1                     |
| Course type                       | Integrated course     |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 20                    |

#### Learning objectives:

n.a.

#### Content:

The students are able to deliver professional presentations in a business context. Students are able to use different media, that are appropriate in specific situations. They become confident in delivering long and difficult presentations. They are able to create a positive atmosphere and find the right balance between facts (hard facts) and feelings (soft facts). Students learn how to present and deliver the main messages via MS Teams (online).

#### **Prerequisites:**

# Applied Psychology (IO-PSY)

| Degree course                     | ILM.ba                      |
|-----------------------------------|-----------------------------|
| Course title                      | Applied Psychology          |
| Course code                       | IO-PSY                      |
| Level                             | Bachelor                    |
| Term                              | SS25                        |
| Lecturer                          | Kathrin Kordon              |
| Contact hours per week            | 1                           |
| ECTS credits                      | 1                           |
| Course type                       | Integrated course           |
| Examinations                      | oral or written examination |
| Language of instruction           | English                     |
| Places for international students | 20                          |

#### Learning objectives:

n.a.

#### Content:

This course is designed to provide an overview of applied psychology basics to prepare yourself for behavioral sciences, leadership, change management and human resources management activities. Furthermore, a brief overview on industrial sociology is given.

By the end of the term students should be able to:

- comprehend behavior from a natural and human sciences viewpoint.
- know about different theoretical concepts of personality psychology
- <sup>2</sup> understand the concept and development of motivation
- develop detailed knowledge about achievement motivation
- 2 understand positive and negative impacts of EU- and DIS-STRESS
- learn how to deal with conflicts from a static and dynamic perspective
- 2 understand the basic concepts of group dynamics and team development

### **Prerequisites:**

## Datamanagement II (DMT2LB)

| Degree course                     | MAB.ba                      |
|-----------------------------------|-----------------------------|
| Course title                      | Datamanagement II           |
| Course code                       | DMT2LB                      |
| Level                             | Bachelor                    |
| Term                              | SS25                        |
| Lecturer                          | Gerald Petz, Dietmar Nedbal |
| Contact hours per week            | 2                           |
| ECTS credits                      | 2                           |
| Course type                       | Laboratory session          |
| Examinations                      | written examination         |
| Language of instruction           | German/English              |
| Places for international students | 8                           |

#### Learning objectives:

n.a.

#### Content:

• Overview of methods and tools for data analysis

•Handling and analysis of large amounts of data and faulty datasets

•Business Intelligence: architecture, ETL, OLAP

•Data mining: CRISP-DM

•Overview of machine learning and application of selected methods (e.g. linear regression for sales prediction, classification of texts, etc.)

#### **Prerequisites:**

## English II - basics (ENG2UE)

| Degree course                     | MAB.ba                                 |
|-----------------------------------|--|
| Course title                      | English II - basics                    |
| Course code                       | ENG2UE                                 |
| Level                             | Bachelor                               |
| Term                              | SS25                                   |
| Lecturer                          | Sarah Ann Grafinger, Kristal Fellinger |
| Contact hours per week            | 3                                      |
| ECTS credits                      | 3                                      |
| Course type                       | Practice-oriented session              |
| Examinations                      | written examination                    |
| Language of instruction           | English                                |
| Places for international students | 5                                      |

#### Learning objectives:

n.a.

#### Content:

- Development of financial terminology including banking
- Language of the stockmarket and annual reports
- Profit and loss account and balance sheet analysis and evaluation
- International trade-Incoterms
- Description and interpretation of graphs and trends
- Environmental and ethical issues
- Intercultural considerations
- Report writing, summaries, faxes, letters and emails. Dealing with difficult texts
- Current affairs
- Setting up one's own business
- Presentation skills practice and extension
- Optional support course available for students needing additional guidance / help in English

## **Prerequisites:**

# English 4 (ENG4UE)

| Degree course                     | MAB.ba                    |
|-----------------------------------|---------------------------|
| Course title                      | English 4                 |
| Course code                       | ENG4UE                    |
| Level                             | Bachelor                  |
| Term                              | SS25                      |
| Lecturer                          | Kevan Croton              |
| Contact hours per week            | 2                         |
| ECTS credits                      | 2                         |
| Course type                       | Practice-oriented session |
| Examinations                      | written examination       |
| Language of instruction           | English                   |
| Places for international students | 3                         |

## Learning objectives:

n.a.

### Content:

- Strong subject related focus
- Structured writing
- Intensive reading
- Rhetorical skills for the business leader
- Non profit areas and philanthropy
- Vocabulary extension
- Case discussions
- Noode based input

## Prerequisites:

# English 2 (EN2UE)

| Degree course                     | PMBI.ba                                    |
|-----------------------------------|--|
| Course title                      | English 2                                  |
| Course code                       | EN2UE                                      |
| Level                             | Bachelor                                   |
| Term                              | SS25                                       |
| Lecturer                          | Rory Marc Thomas, Mailys Océane Senanayake |
| Contact hours per week            | 2  |
| ECTS credits                      | 2  |
| Course type                       | Practice-oriented session                  |
| Examinations                      | oral or written examination                |
| Language of instruction           | English                                    |
| Places for international students | 6  |

#### Learning objectives:

n.a.

#### Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

# Prerequisites:

## English 4 (EN4LB)

| Degree course                     | PMBI.ba                     |
|-----------------------------------|-----------------------------|
| Course title                      | English 4                   |
| Course code                       | EN4LB                       |
| Level                             | Bachelor                    |
| Term                              | SS25                        |
| Lecturer                          | Marina Kostic               |
| Contact hours per week            | 3                           |
| ECTS credits                      | 4                           |
| Course type                       | Laboratory session          |
| Examinations                      | oral or written examination |
| Language of instruction           | English                     |
| Places for international students | 2                           |

#### Learning objectives:

n.a.

### Content:

- The responsibility of Power
- Risk
- Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Specialist topics related to chosen focus
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication
- Extended reading and writing assignments will constitute an important feature of the course

#### **Prerequisites:**

## Advanced Business English II (ENA4UE)

| Degree course                     | SPMT.ba                      |
|-----------------------------------|------------------------------|
| Course title                      | Advanced Business English II |
| Course code                       | ENA4UE                       |
| Level                             | Bachelor                     |
| Term                              | SS25                         |
| Lecturer                          | Frank Cromack                |
| Contact hours per week            | 2                            |
| ECTS credits                      | 3                            |
| Course type                       | Practice-oriented session    |
| Examinations                      | continuous assessment        |
| Language of instruction           | English                      |
| Places for international students | 4                            |

#### Learning objectives:

n.a.

#### Content:

- The responsibility of Power
- Risk Management
- Corporate Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English

#### **Prerequisites:**

## Business English II (ENG2UE)

| Degree course                     | SPMT.ba                   |
|-----------------------------------|---------------------------|
| Course title                      | Business English II       |
| Course code                       | ENG2UE                    |
| Level                             | Bachelor                  |
| Term                              | SS25                      |
| Lecturer                          | Kristina Jilly            |
| Contact hours per week            | 2                         |
| ECTS credits                      | 3                         |
| Course type                       | Practice-oriented session |
| Examinations                      | continuous assessment     |
| Language of instruction           | English                   |
| Places for international students | 4                         |

#### Learning objectives:

n.a.

#### Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

### **Prerequisites:**

## Intercultural Management (BB INT2IL)

| Degree course                     | CRF.ba                   |
|-----------------------------------|--------------------------|
| Course title                      | Intercultural Management |
| Course code                       | BB INT2IL                |
| Level                             | Bachelor                 |
| Term                              | SS25                     |
| Lecturer                          | Wolfgang Schwaiger       |
| Contact hours per week            | 1                        |
| ECTS credits                      | 1,5                      |
| Course type                       | Integrated course        |
| Examinations                      | continuous assessment    |
| Language of instruction           | German/English           |
| Places for international students | 5                        |

#### Learning objectives:

n.a.

#### Content:

Internationalization and globalization of business

• •

Forms of international business activity

Specifics of doing business in emerging markets (economic framework, legal framework)

Analysis of opportunities and risks in these markets Entrepreneurial challenges through international business activities - effects on selected management areas

.

. ... . ... .. ...

Procedure models for market entries - --·· ·

#### **Prerequisites:**

# Englisch II (BB ENG2UE)

| Degree course                     | ILM.ba                                |
|-----------------------------------|---------------------------------------|
| Course title                      | Englisch II                           |
| Course code                       | BB ENG2UE                             |
| Level                             | Bachelor                              |
| Term                              | SS25                                  |
| Lecturer                          | Samantha Einwagner, Kristal Fellinger |
| Contact hours per week            | 3                                     |
| ECTS credits                      | 3                                     |
| Course type                       | Practice-oriented session             |
| Examinations                      | oral or written examination           |
| Language of instruction           | English                               |
| Places for international students | 7                                     |

#### Learning objectives:

n.a.

#### Content:

- Development of financial terminology including banking
- Language of the stockmarket and annual reports
- Profit and loss account and balance sheet analysis and evaluation
- International trade-Incoterms
- Description and interpretation of graphs and trends
- Environmental and ethical issues
- Intercultural considerations
- Report writing, summaries, faxes, letters and emails. Dealing with difficult texts
- Current affairs
- Setting up one's own business
- Presentation skills practice and extension
- Compulsory excursion to company (minimum one excursion preferably two)
- Optional support course available for students needing additional guidance / help in English

#### **Prerequisites:**

## Datamanagement II (DMT2LB)

| Degree course                     | MAB.ba                              |
|-----------------------------------|-------------------------------------|
| Course title                      | Datamanagement II                   |
| Course code                       | DMT2LB                              |
| Level                             | Bachelor                            |
| Term                              | SS25                                |
| Lecturer                          | Christina Feilmayr, Harald Konnerth |
| Contact hours per week            | 2                                   |
| ECTS credits                      | 2                                   |
| Course type                       | Laboratory session                  |
| Examinations                      | written examination                 |
| Language of instruction           | German/English                      |
| Places for international students | 8                                   |

#### Learning objectives:

n.a.

#### Content:

- Overview of methods and tools for data analysis
- Handling and analysis of large amounts of data and faulty datasets
- Business Intelligence: architecture, ETL, OLAP
- Data mining: CRISP-DM

• Overview of machine learning and application of selected methods (e.g. linear regression for sales prediction, classification of texts, etc.)

#### **Prerequisites:**

# English 2 (BB EN2UE)

| Degree course                     | PMBI.ba                              |
|-----------------------------------|--------------------------------------|
| Course title                      | English 2                            |
| Course code                       | BB EN2UE                             |
| Level                             | Bachelor                             |
| Term                              | SS25                                 |
| Lecturer                          | David Everson-Baltas, Timothy Spence |
| Contact hours per week            | 2                                    |
| ECTS credits                      | 2                                    |
| Course type                       | Practice-oriented session            |
| Examinations                      | oral or written examination          |
| Language of instruction           | English                              |
| Places for international students | 6                                    |

## Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication
- There will be a special focus on presentation skills

#### **Prerequisites:**

## English 4 (BB EN4LB)

| Degree course                     | PMBI.ba                     |
|-----------------------------------|-----------------------------|
| Course title                      | English 4                   |
| Course code                       | BB EN4LB                    |
| Level                             | Bachelor                    |
| Term                              | SS25                        |
| Lecturer                          | Lisa Schreiner              |
| Contact hours per week            | 3                           |
| ECTS credits                      | 4                           |
| Course type                       | Laboratory session          |
| Examinations                      | oral or written examination |
| Language of instruction           | English                     |
| Places for international students | 3                           |

#### Learning objectives:

n.a.

#### Content:

- The responsibility of Power
- Risk
- Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Specialist topics related to chosen focus
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication
- Extended reading and writing assignments will constitute an important feature of the course

## **Prerequisites:**

## Advanced Business English II (ENA4UE)

| Degree course                     | SPMT.ba                      |
|-----------------------------------|------------------------------|
| Course title                      | Advanced Business English II |
| Course code                       | ENA4UE                       |
| Level                             | Bachelor                     |
| Term                              | SS25                         |
| Lecturer                          | David Everson-Baltas         |
| Contact hours per week            | 2                            |
| ECTS credits                      | 3                            |
| Course type                       | Practice-oriented session    |
| Examinations                      | continuous assessment        |
| Language of instruction           | English                      |
| Places for international students | 4                            |

#### Learning objectives:

n.a.

#### Content:

- The responsibility of Power
- Risk Management
- Corporate Misconduct
- Lifelong learning
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and business correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

## **Prerequisites:**

# Business English II (ENG2UE)

| Degree course                     | SPMT.ba                   |
|-----------------------------------|---------------------------|
| Course title                      | Business English II       |
| Course code                       | ENG2UE                    |
| Level                             | Bachelor                  |
| Term                              | SS25                      |
| Lecturer                          | Timothy Spence            |
| Contact hours per week            | 2                         |
| ECTS credits                      | 3                         |
| Course type                       | Practice-oriented session |
| Examinations                      | continuous assessment     |
| Language of instruction           | English                   |
| Places for international students | 2                         |

#### Learning objectives:

n.a.

#### Content:

- Change Management
- Mergers & acquisitions
- Responsibility
- Leadership and governance
- Presentation skills
- Intensive reading and writing practice
- Current affairs
- Improving knowledge and manipulation of grammatical structures
- Writing skills and correspondence
- Building confidence in both formal and informal English as well as in academic English
- Using appropriate style and register in both oral and written communication

Topics dealt with from the field of Production and Management

#### **Prerequisites:**

## Lean Operations Management (LOP2IL)

| Degree course                     | OMT.ma                      |
|-----------------------------------|-----------------------------|
| Course title                      | Lean Operations Management  |
| Course code                       | LOP2IL                      |
| Level                             | Master                      |
| Term                              | SS25                        |
| Lecturer                          | Roland Braune               |
| Contact hours per week            | 2                           |
| ECTS credits                      | 3                           |
| Course type                       | Lecture                     |
| Examinations                      | oral or written examination |
| Language of instruction           | German/English              |
| Places for international students | 5                           |

#### Learning objectives:

n.a.

## Content:

Zur Vermittlung eines vertieften Verständnisses, der grundlegenden Zusammenhänge und Logiken wird schwerpunktmäßig – mit Praxisbezug zu Unternehmen aus Industrie, Gewerbe und Dienstleistung – auf folgende Lean Operations Management spezifische Themen eingegangen: - Begriffsklarheit: Management, Lean Production, Lean Management, Operations Management,

Produktivität, Qualität, Digitalisierung, Nachhaltigkeit, ...

- Grundlagen Lean Management, Operations Management: Historie,
- Philosophie, Kultur, Prinzipien, ...
- Nutzen/Erfolge einer schlanken Organisation
- Multiple, ganzheitliche Zielsetzung im Lean Operations Management
- Lean-Kennzahlen, KPI 's und Balanced Scorecards
- Prozesse erheben, visualisieren, optimieren und standardisieren
- Anwendung von Lean Management Methoden und Werkzeugen zur
- Optimierung, wie Vermeidung von Verschwendung, KVP, 3M, 5S, ABC/XYZ, Swimlane, Shopfloor, ...
- Wirksames Change Management als Basis zur Umsetzung von Lean Operations Management
- Skills erfolgreicher Operations Manager
- Lean Leadership wirksame Führungsprinzipien im Operations Management

#### Prerequisites:

## Leadership (LSH2IL)

| Degree course                     | OMT.ma                      |
|-----------------------------------|-----------------------------|
| Course title                      | Leadership                  |
| Course code                       | LSH2IL                      |
| Level                             | Master                      |
| Term                              | SS25                        |
| Lecturer                          | Ludwig Pekarek              |
| Contact hours per week            | 2                           |
| ECTS credits                      | 3                           |
| Course type                       | Lecture                     |
| Examinations                      | oral or written examination |
| Language of instruction           | German/English              |
| Places for international students | 5                           |

## Learning objectives:

n.a.

## Content:

- Überblick Unternehmensführung
- Grundlagen der Führung
- Führungstheorien und -aufgaben
- Führungsstile und -verhalten
- Führungsinstrumente
- Partizipation, Delegation
- Führungskompetenzen
- Generationenmanagement
- Interkulturelle Aspekte der Führung

## **Prerequisites:**

## Sustainable Development Goals (DWL1)

| Degree course                     | DBM.ma                        |
|-----------------------------------|-------------------------------|
| Course title                      | Sustainable Development Goals |
| Course code                       | DWL1                          |
| Level                             | Master                        |
| Term                              | SS25                          |
| Lecturer                          | Georg Redlhammer              |
| Contact hours per week            | 2                             |
| ECTS credits                      | 3                             |
| Course type                       | Integrated course             |
| Examinations                      | continuous assessment         |
| Language of instruction           | English                       |
| Places for international students | 4                             |

#### Learning objectives:

n.a.

#### Content:

Upon completion of this course, students are able to ...:

• Understand the fundamentals of the Sustainable Development Goals (SDG) of the United Nations (U.N.)

- Implement sustainable strategies that contributes to increasing brand value
- Develop marketing strategies in frame of SDGs
- Understand what makes a city smart and sustainable
- Develop Smart City implementation in a region/city of their choice
- Understand mobility challenges and implement ideas, solution concepts in their group work
- Effectively communicate and transmit the knowledge of the SDGs to enable stakeholders to make

## **Prerequisites:**

# Business Simulation (BB\_BIS2IT)

| Degree course                     | GSMM.ma               |
|-----------------------------------|-----------------------|
| Course title                      | Business Simulation   |
| Course code                       | BB_BIS2IT             |
| Level                             | Master                |
| Term                              | SS25                  |
| Lecturer                          | Peter Hofer           |
| Contact hours per week            | 2                     |
| ECTS credits                      | 3                     |
| Course type                       | Individual Training   |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 2                     |

## Learning objectives:

n.a.

### Content:

Balances conflicting objectives such as customer satisfaction and profit
 Sales and marketing activities and the effect of cash flow, profit and profitability
 Profitability of customers, products, and distribution channels
 Financial concepts such as break-even analysis in business

### **Prerequisites:**

## Brand Management (BB\_BRM2IC)

| Degree course                     | GSMM.ma               |
|-----------------------------------|-----------------------|
| Course title                      | Brand Management      |
| Course code                       | BB_BRM2IC             |
| Level                             | Master                |
| Term                              | SS25                  |
| Lecturer                          | Pavel Strach          |
| Contact hours per week            | 1                     |
| ECTS credits                      | 2                     |
| Course type                       | Integrated course     |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 2                     |

#### Learning objectives:

n.a.

#### Content:

<sup>2</sup> Establishing and maintaining international brands (corporate, range, product and service brands) in a joint brand portfolio. Different functions and challenges of the brand manager in an international company, especially within an intensified digital world. Coordination and interplay of different functions in companies with respect to brand policy. Brands managed along digital brand touchpoints.

## **Prerequisites:**

# Change Management (BB\_CHM2IC)

| Degree course                     | GSMM.ma                   |
|-----------------------------------|---------------------------|
| Course title                      | Change Management         |
| Course code                       | BB_CHM2IC                 |
| Level                             | Master                    |
| Term                              | SS25                      |
| Lecturer                          | Peter Harald Brandstätter |
| Contact hours per week            | 2                         |
| ECTS credits                      | 3                         |
| Course type                       | Integrated course         |
| Examinations                      | continuous assessment     |
| Language of instruction           | English                   |
| Places for international students | 2                         |

## Learning objectives:

n.a.

### Content:

Change management theories and tools

Designing productive change interventions

Dealing with resistance to change

I Learning and competency development in change

# Prerequisites:

## **Economics (BB\_ECO2IC)**

| Degree course                     | GSMM.ma               |
|-----------------------------------|-----------------------|
| Course title                      | Economics             |
| Course code                       | BB_ECO2IC             |
| Level                             | Master                |
| Term                              | SS25                  |
| Lecturer                          | Wolfgang Schwaiger    |
| Contact hours per week            | 2                     |
| ECTS credits                      | 4                     |
| Course type                       | Integrated course     |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 2                     |

#### Learning objectives:

n.a.

# Content:

<sup>2</sup> Economic foundations in micro- and macroeconomics - distribution, taxation, equality

 $\ensuremath{\textcircled{}}$  Economic growth and policy models

I Unemployment and inflation

 $\ensuremath{\textcircled{}}$  Domestic and foreign investment and their dependency on local conditions

Policy intervention options: possibilities of states, national banks,... to influence these economical conditions

## **Prerequisites:**

## International Law (BB\_ILA2IC)

| Degree course                     | GSMM.ma               |
|-----------------------------------|-----------------------|
| Course title                      | International Law     |
| Course code                       | BB_ILA2IC             |
| Level                             | Master                |
| Term                              | SS25                  |
| Lecturer                          | Robert Reitmann       |
| Contact hours per week            | 1                     |
| ECTS credits                      | 2                     |
| Course type                       | Integrated course     |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 2                     |

#### Learning objectives:

n.a.

#### Content:

International Law

o Relationship between International Legal Systems

o Overview about important organizations and institutions in Europe and beyond

o Unfair Competition - Differences between Austria (UWG) and other

European countries; relationship to other acts, rules, and regulations.

o Product Liability, Consumer Rights and Consumer Protection

o International IPR

Data Protection

o Basic principles of data protection

o Main actors

o Data subjects rights

o Data protection - relevance for sales and marketing

Contract Management

o Conclusion of contracts

o Priority of documents

o Retention of title

o Transfer the risk

o Delay

### Marketing and Sales Performance Measurment (BB\_MSP2IC)

| Degree course                     | GSMM.ma                                    |
|-----------------------------------|--|
| Course title                      | Marketing and Sales Performance Measurment |
| Course code                       | BB_MSP2IC                                  |
| Level                             | Master                                     |
| Term                              | SS25                                       |
| Lecturer                          | Harald Josef Hammer                        |
| Contact hours per week            | 1  |
| ECTS credits                      | 3  |
| Course type                       | Integrated course                          |
| Examinations                      | continuous assessment                      |
| Language of instruction           | English                                    |
| Places for international students | 2  |

#### Learning objectives:

n.a.

## Content:

Concepts and procedures for investigating and industrial clients' buying

habits, international market, analyzing competitors' behaviour and environmental factors

Developing a Marketing Information System and interpreting and reporting findings in an international business environment.

<sup>2</sup> Applying marketing performance tools as prerequisite and foundation for strategic and tactical marketing decisions.

<sup>2</sup> Measuring the effects of marketing and sales activities

<sup>2</sup> Measuring customer satisfaction and brand attitudes

Calculating the lifetime value of a customer

Supporting pricing decisions and new product development

<sup>2</sup> Evaluating the effects of advertising and sales promotion, etc.

Applying critical success factors (CSF) and key performance indicators (KPI)

Developing tactical and strategic performance "dashboards", to monitor,

## **Prerequisites:**

# Resilience Lab/Negotiation in crisis (BB\_RLNIT)

| Degree course                     | GSMM.ma                              |
|-----------------------------------|--------------------------------------|
| Course title                      | Resilience Lab/Negotiation in crisis |
| Course code                       | BB_RLNIT                             |
| Level                             | Master                               |
| Term                              | SS25                                 |
| Lecturer                          | Constanze Dostal                     |
| Contact hours per week            | 1                                    |
| ECTS credits                      | 2                                    |
| Course type                       | Individual Training                  |
| Examinations                      | continuous assessment                |
| Language of instruction           | English                              |
| Places for international students | 2                                    |

## Learning objectives:

n.a.

# Content:

Personal resilience
Organizational resilience
Negotiating in stressful situations and in crisis

## **Prerequisites:**

## Sales Enablement (BB\_SAE2IC)

| Degree course                     | GSMM.ma               |
|-----------------------------------|-----------------------|
| Course title                      | Sales Enablement      |
| Course code                       | BB_SAE2IC             |
| Level                             | Master                |
| Term                              | SS25                  |
| Lecturer                          | Harald Josef Hammer   |
| Contact hours per week            | 1                     |
| ECTS credits                      | 2                     |
| Course type                       | Integrated course     |
| Examinations                      | continuous assessment |
| Language of instruction           | English               |
| Places for international students | 2                     |

#### Learning objectives:

n.a.

#### Content:

Implementing Sales Enablement:

- Customer ´s path and resulting Enablement Charter
- Content, Training and Coaching Services
- Creating Consistency through Value Messaging
- Sales Force Effective Measurement Tools

Applying Commercial Excellence:

- Commercial Excellence Handbook
- Opportunity Management Tool
- Business & Service Level Guidelines (framework)

# **Prerequisites:**

## **Expatriate Management (EXP3IL)**

| Degree course                     | HRM.ma                                  |
|-----------------------------------|---|
| Course title                      | Expatriate Management                   |
| Course code                       | EXP3IL                                  |
| Level                             | Master                                  |
| Term                              | SS25                                    |
| Lecturer                          | Hannes Hofstadler, Petronela Altrichter |
| Contact hours per week            | 1,33                                    |
| ECTS credits                      | 2                                       |
| Course type                       | Integrated course                       |
| Examinations                      | oral or written examination             |
| Language of instruction           | English                                 |
| Places for international students | 2                                       |

#### Learning objectives:

n.a.

#### Content:

• Introduction concerning challenges of expatriate and impatriate mangagement in respect to strategies and the related motives of both parties

- Selection criteria and activities, preperatory necessities before expatriation / impatriation
- Compensation models for expatriation
- Legal, social insurance and tax relevant aspects in case of expatriation / impatriation
- Onboarding of expats and preparation for re-impatriation
- Adaption of expatriation and impatriation strategies according to local cultural conditions
- Global nomads: Leadership challenges, organization and collaboration
- Expat / Impat case studies concerning globally acting organizations
- Methods of global diversity management

#### **Prerequisites:**

# Global HRM (GHR2IL)

| Degree course                     | HRM.ma                      |
|-----------------------------------|-----------------------------|
| Course title                      | Global HRM                  |
| Course code                       | GHR2IL                      |
| Level                             | Master                      |
| Term                              | SS25                        |
| Lecturer                          | Sabine Gromer               |
| Contact hours per week            | 1                           |
| ECTS credits                      | 1,5                         |
| Course type                       | Integrated course           |
| Examinations                      | oral or written examination |
| Language of instruction           | English                     |
| Places for international students | 2                           |

## Learning objectives:

n.a.

## Content:

- Challenges in global HR management
- Case studies of Austrian globally acting companies and their activities in International HR
- Methods in global diversity management

## **Prerequisites:**